

# How to keep your phone safe at UCT



## Keep your phone safe

We know you love your phone and you'd be devastated if it were damaged, lost or stolen. Not only do you lose your connection to the world, but you also run the risk of having your identity and personal information stolen.

So how can you keep your phone safe? Make a note of the device's [serial number](#) and [IMEI number](#) (in case of theft).

- Store your phone safely at all times.
- Ensure your phone locks when not in use, requiring a PIN, code, fingerprint or pattern to activate it.
- Always be vigilant and aware of your surroundings when talking on or holding your phone in public.

For more advice on how to keep your devices both physically and cyber secure, read our articles on [device safety](#).

## Make sure your device is trackable

Many phones come with a built-in tracking service such as Android's [Device Manager](#), Apple's [Find My iPhone](#), Windows' [Find My Phone](#) or [BlackBerry Protect](#). If your phone does not have this capability, use a security application that offers tracking mechanisms, such as [Prey](#), [Lookout](#), [AVG](#) or [Avast](#).

If you feel threatened or unsafe, use the emergency button on the [UCT Mobile app](#) which will dial CPS immediately.

## What to do if the worst happens

1. Report the theft to CPS immediately if your phone is stolen on campus. Call 021 650 2222 or press the emergency button on the UCT Mobile app.
2. If you are robbed in a place where there are security guards on duty, report the crime to them.
3. Report the crime to the nearest police station and get a case number. This will be used by the banks and insurance companies if your accounts are accessed and used fraudulently.
4. If possible, use the device tracker with the help of the police, to track the phone down.
5. If you are unsuccessful in tracking your phone, use your device tracker to remotely wipe your phone: this will remove all your personal information from the device and lower your chance of identity theft. (Note: Once you have remotely wiped your phone, you will no longer be able to track it.)