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Drum up: Some 600 semester-abroad students, mostly from the US, registered at UCT and enjoyed some African drumming as a fitting welcome. This welcome is now a tradition by the International Academic Programmes Office for the twice-yearly influx of international students who spend about five months here.

UCT campus gears up for 2010

Swing out sister: Numerous student societies and clubs, such as the Ballroom Dancing Society, strutted their stuff during O-Week to canvass new members.

Thanks to 2010 soccer world cup preparations countrywide, UCT's smorgasbord of student activities, orientations and registrations kicked off early this year, early enough for a formal start to lectures on 8 February.

Once again, applications for 2010 were substantially higher than previous years (19 444 'first-choice' undergraduate master's and 299 doctoral applications), continuing the year-on-year trend. An interim report on admissions indicates that the hike in applications was accompanied by an increase in demand for financial aid and accommodation.

The Student Housing Admissions office received 13 579 applications from new undergraduate students. Of these, 2 800 were made offers. Admission processes were under pressure as a result of the late release of the National Senior Certificate results (available to faculties only on 7 January). With an earlier-than-usual start to the year, UCT's faculties worked under huge pressure to complete their processes. Hats off to them.

Excess baggage: Residences opened to first-year students on 26 January. Here mom Yolande Daimons helps her daughter Luchelle negotiate the route to Tugwell Hall.

Street life: First-year students such as Diana Ocholla hit the city's streets in numbers to sell *Sax Appeal*, one of RAG's premier fund-raising events for beneficiaries SHAWCO. (See full story on page 8.)



Keeping it real: Nobel Laureate Prof Richard Ernst spoke science and social responsibility when he delivered the VC's Open Lecture this week.

Nobel winner offers science and responsibility

Nobel Laureate Richard Ernst had his work cut out for him when he delivered UCT's first Vice-Chancellor's Open Lecture for 2010 on 1 February.

His audience was something of a mixed bag, ranging from attentive school learners to lay scientists to knowledgeable colleagues. So in his often-humorous lecture, titled *Fascinating Insights in Chemistry, Biology and Medicine by NMR and MRI*, Ernst, joint winner of the Nobel Prize in Chemistry in 1991, had to run the gamut as he ever-so-modestly explained his own contributions to the development of nuclear magnetic resonance (NMR) spectroscopy – said to be the most important instrumental measuring technique in chemistry. This in turn led to the development of magnetic resonance imaging (MRI), the biomedical instrument widely used today to perform non-invasive diagnoses of the human body.

So Ernst delved deep into the 'basic' science that underpins the technology – particularly the early efforts by his group to boost NMR's sensitivity, to allow it to identify more chemical substances than it could initially. He also related the uses of

NMR and MRI in a host of scientific fields, including the 'fingerprinting' and 3D imaging of molecules, the study of molecular dynamics, the probing of Mad Cow Disease, the detection of brain tumours and, with a medical-imaging technique known as angiography, exploring the insides of blood vessels and organs of the body.

"I hope that I have convinced you that magnetic resonance imaging is an irrefutable testimonial to the enormous value of basic research," he said.

Ernst then dedicated the final part of his lecture to the more social aspects of science. Society's ills, he said, are not the result of a lack of science.

"Our lack is a lack of foresight, a lack of responsibility, a lack of public spirit. That is what we need to solve the problems of the world."

In illustration, he showcased some of the work done by him and others at Eidgenössische Technische Hochschule (ETH, or the Swiss Federal Institute of Technology) in Zurich, where he is a professor of physical chemistry, to promote science among the general public.

(Morgan.Morris@uct.ac.za)

Enquiring mind drives Kairinos to win more

For Dr Nick Kairinos, accolades seem to come naturally – he has won awards every year since joining Groote Schuur Hospital (GSH) in 2005.

Last year he added three more when UCT awarded him one of its 19 research associateships. He won the award for the best presentation by a registrar at the South African Society for Surgery of the Hand Congress, and was honoured with the best publication of 2009 award at the Association of Plastic and Reconstructive Surgeons of Southern Africa Congress.

The best registrar prize was for a new technique he devised with colleague Dr Steve Carter to separate syndactyly (fused fingers) in congenital-hand surgery, and the award for the best publication was for his publications on negative pressure wound therapy, two of which appeared back-to-back in the world's number one peer-reviewed plastic surgery journal, *Plastic and Recon-*



structive Surgery.

Kairinos, a registrar with GSH's Department of Plastic and Reconstructive Surgery, attributes his 14 awards in five years to "an enquiring

mind and the drive to follow your questions through with appropriate research".

He says he is fortunate to be in an academic environment at UCT, where young researchers are nurtured. Kairinos adds that his head of department, Professor Donald Hudson, is one of the most well-published professors in South Africa, and that has helped in making his publications of a high standard.

"The encouragement and support I've received from other senior colleagues too, such as Dr Mike Solomons, Prof Del Kahn and Prof Kit Vaughan, has been a stimulus to keep researching."

But to win congress prizes there is also an element of luck, he says.

"If your research findings happen to be novel, and especially if they are controversial, it makes the audience sit up and listen. Unfortunately, research doesn't always lead to interesting discoveries... I was lucky, there!" **MP**

New Confucius Institute opens cultural doors for UCT

UCT students will have the opportunity to study Mandarin and learn about China's culture with its new Confucius Institute, which was officially launched on 19 January.

A non-profit, public organisation, the Confucius Institute promotes Chinese language and culture throughout the world. The UCT branch is the fourth in the country, and joins over 280 Confucius Institutes in 83 countries around the world.

Housed in the Centre for Higher Education and Development, the institute's Mandarin courses will be open to students as well as those outside UCT.

Attending the launch was XU Ningsheng, vice-president of UCT partner the Sun Yat-Sen University, who unveiled the Confucius Institute plaque with the chair of

the board of the Chinese Institute, deputy vice-chancellor Professor Jo Beall.

"We are happy to have finally come to this point after a long process, when we can reach out and extend the university's global network with the Confucius Centre," said Beall.

"We want our graduates to have the skills to engage in a globalised world. To do so they need to be multilingual, as emerging markets such as China and South Africa are changing the face of the global economy.

"The Chinese Institute will aid UCT in transformation and promoting diversity. We would like to see more people from China adding to our diversity, so that we can work towards a better world for all of us. Thank you for choosing UCT, and we look forward to working together."

Wellcome fellowships for three

The Wellcome Trust has announced the award of three new Wellcome Trust Fellowships to researchers at UCT's Institute of Infectious Diseases and Molecular Medicine.

Dr Kathy Burgers has been awarded an Intermediate Fellowship in Public Health and Tropical Medicine to continue her groundbreaking research on immunity to HIV-1 infection, with the sponsorship of Professor Carolyn Williamson. Burgers' proposed work seeks to understand why and how the immune system becomes so 'hyperactivated' in HIV-infected people, which is

central to how HIV causes AIDS. Understanding the pathways and molecules causing immune activation may lead to new therapies to treat HIV infection.



Dr Hanif Esmail was awarded a Research Training Fellowship in Clinical Science that will investigate inactive tuberculosis, under the sponsorship and supervision of Professor Douglas Young at the National Institute for Medical Research (NIMR) in the UK, Dr Clifton Barry III at the National Institute of Health in the US and Professor Robert J Wilkinson at UCT.



Shepherd Nhamoyebonde has been awarded a Master's Fellowship to research vitamin D and HIV-associated tuberculosis in South Africa under the sponsorship and supervision of Dr Adrian Martineau at the NIMR, Dr Katalin A Wilkinson and Prof Robert J Wilkinson, both at UCT.

Based in the UK, The Wellcome Trust supports many different kinds of research and activities around the world, with the ultimate aim of protecting and improving human and animal health.

(Chris.McEvoy@uct.ac.za)



First in-depth book on Hoodia trade

A lively panel discussion on the worldwide marketing of Hoodia and its effects on the San people served to launch a book on the subject, co-edited by Dr Rachel Wynberg of UCT's Environmental Evaluation Unit, and to welcome the 40 delegates to a UCT training course to build African capacity in access and benefit sharing.

The week-long course was a first for Africa, and co-ordinated by Dr Rachel Wynberg, in collaboration with the ABS Capacity Development Initiative for Africa. Plans are now afoot to roll it out elsewhere in Africa.

The discussion, facilitated by former chairperson of the Human Rights Commission Jody Kollapen, included panellists representing the San people, farmers, government, industry and academia. Topics



Planting ideas: At the launch were (from left): Mario Mahongo (South African San Council representative), Andries Steenkamp (chair of the South African San Council and the Hoodia Benefit-Sharing Trust), UCT's Dr Rachel Wynberg and Mathambo Ngakaeaja (WIMSA-Working Group for Indigenous Minorities in Southern Africa).

raised included how the San, arguably the most marginalised people in Africa, can be made partners in the marketing of Hoodia, rather than merely knowledge holders, and the reasons for the recent decline in the worldwide Hoodia market, and how this could be addressed.

Panellists agreed that the market decline was at least partially caused by imitation 'fly-by-night' manufacturers, who produced ineffective products containing little or no Hoodia.

Robby Gass of the Southern African Hoodia Growers Association noted that the San are the face of authentic Southern African Hoodia, and should be promoting it worldwide. Lacticia Tshitwamulomoni, assistant director of the National Department of Water Affairs and Environment, noted that although

her department is in a position to enforce new, progressive legislation protecting the San in the marketing of Hoodia, it doesn't have the capacity at present.

"The issue is relatively new, and we're still trying to slot it in," she said.

The book, *Indigenous Peoples, Consent and Benefit-Sharing: Lessons from the San-Hoodia case*, is the first in-depth account of Hoodia bioprospecting and use of traditional San knowledge in the global context of indigenous peoples' rights. Wynberg's co-editors were Professor Doris Schroeder, a leading European expert on ethics and benefit sharing, and Roger Chennells, the lawyer who negotiated the benefit-sharing deal on behalf of the San.

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Top of the pile: what's the point of international rankings?



Two of the major international university rankings have, without fail in recent years, singled out UCT as the foremost African university, placing it well ahead of its national and continental peers.

In 2009, UCT jumped 33 spots up *The Times* Higher Education University Rankings (formerly *The Times* Higher Education-Quacquarelli Symonds World University Rankings), where at number 146 it's the only African university listed in the top 200,

while it's also the leading African university in Shanghai Jiao Tong University's Academic Ranking of World Universities (ARWU), earning a spot in the 200-300 cluster. (ARWU doesn't award individual spots beyond the first 100).

The university has been cautious in its communications on the rankings, refraining from any unbecoming swagger, other than the occasional *Monday Paper* front-page piece.

It's not just modesty that tempers the celebrations. University rankings remain controversial, and UCT remains mindful of ranking systems' shortcomings. Notable here is the weight (all of 40%) given to the necessarily subjective peer reviews – which measures an institutions' reputation – in the *Times* ranking, and the rankings' sometimes limited indicators.

"For universities in the Global South, many of the things that make us special and world class are not necessarily tangible," says Dr Marilet

Sienaert, director of UCT's Research Office.

There's also a bias in favour of the physical sciences at the expense of the humanities. On the other hand, when the rankings come out, the humanities can also bask in the moment's glory, explains Professor Joe Muller, deputy dean responsible for research and postgraduate affairs in the Faculty of Humanities.

"That is because the ratings apply to the whole institution, and the humanities benefit from a sort of halo effect," he says.

So gripes aside, it's hard to overlook the value of a decent, media-banded ranking. As UCT has found.

"It's clear that, although universities are sceptical about it, at the same time everyone recognises that people look at these rankings, and that they have an effect and that they do influence behaviour," says deputy vice-chancellor for research, Professor Danie Visser.

'Everyone' meaning parents and

prospective students, donors, international universities on the lookout for prestigious partnerships, and academics scouting for a place from where to make their mark on world academia.

The ratings "signal" that comes with UCT's steadily improving ratings "is critical in a globalising higher education terrain where competition – for research and donor funding, for good academics, for good students – is hotting up," notes Muller.

So UCT is taking a proactive approach to the issue. Following a dedicated indaba, the University Research Committee has drawn up a framework on how the university will respond to and engage with these rankings. Faculties have been asked to develop benchmarking standards that will allow comparison "in a meaningful way", says Visser.

So it won't be a case of how to keep UCT's upward momentum going on the ranking systems. Instead, the university is using the opportunity to emphasise the need for good benchmarking that does not treat science, engineering, social science and humanities as if they are the same thing, explains Sienaert.

UCT also needs to identify matching universities in the Global South, which means UCT can then compare apples with apples.

"We will always keep the north in mind, but with the benchmarking we want to see what role we can play in relation to countries like China, India and Brazil, to see how we could become the preferred partner in the South," she says. "To do that, we need to compare ourselves with strong institutions in the South."

To this end, UCT has now joined an international survey platform group that aims to develop ranking surveys that are properly targeted and have large representative samples, reflecting views from all corners of the world.

So no headlong dash to scale the greasy pole of international rankings at all costs.

"Rather, what we want to do is perform better in those criteria that we consider to be valuable," says Visser.

(Morgan.Morris@uct.ac.za)

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SOUTH AFRICA AND CUBA THE LEGACY OF CUITO CUANAVALÉ

CHAIR AND DISCUSSANT

Mr Brian Williams
Diversity Management Specialist
Cape Town

SPEAKER

His Excellency Mr Angel Villa
Ambassador of Cuba to South Africa
Pretoria

Date: Friday, 12 February 2010 • Time: 17h30 to 19h00

Venue: The Centre for the Book, 62 Queen Victoria Street, Gardens, Cape Town

RSVP: Lavenia Benjamin • Email: lavenia@ccr.uct.ac.za

Tel: (021) 689-1005 • Fax: (021) 689-1003 • Website: www.ccr.org.za

All are welcome and entry is free. Kindly RSVP for seating purposes.



Overhaul for security-card system



Safety first: The new-look staff and student card.

Expect plenty of handyman-type bustle around doorways, security gates and vehicle booms over coming months as UCT overhauls its access-control system in a multi-million-rand project.

Six million rand, to be precise. That's how much the university is investing in a multi-campus-wide upgrade of the system, which will involve issuing some 35 000 new identity cards and replacing hardware – most noticeably the ubiquitous Magstripe readers – in and around 90 buildings, which adds up to some 700 doors, gates and booms. The system has already been installed at Shell

Court, the 2 Rhodes Avenue offices and the Bremner Building.

The upgrade has been on the cards since 2007, and for a number of reasons, explains project manager Professor Andy Duncan. For one thing, the current system is underpinned by software developed and still maintained by a former staff member long since retired. So should the proverbial bus come along...

"The system has worked really well for many, many years," says Duncan, "but the arrangement clearly constitutes a risk to the university."

(Information and Communication Technology Services [ICTS] has

declined to take on the old system, due to its complexity and lack of documentation.)

In addition, it's getting harder for the university to lay its hands on some of the dated hardware on which the current system is founded.

Now, UCT will install a new access-management system developed by a South African company called Impro Technologies. Local distributor Powell Tronics has designed the interface between the Impro system and UCT's 'identity vault' or identity and access management system. This identity vault receives data from four databases: PeopleSoft (which holds student details), SAP HR (for staff information), the university's third-party system (for external service providers, for example), and RMS (the residence management system).

Kinks in the set-up are currently tackled by the access-control operations staff in Properties & Services, supported by Firespec Systems, Powell Tronics, and ICTS.

Fittingly, the new system comes with a new staff/student card, which on the surface is a dead ringer for the current card, bar a telltale small Impro logo on the face of the card.

But differences run deeper. The new card uses proximity technology and has an embedded radio-frequency identification (RFID) chip. Which means that the user simply has to hold

the card up close to the RFID reader, rather than slide it through.

(Duncan demonstrates that the reader picks up on the RFID chip even when the card is still inside a plastic sleeve attached to a lanyard.) So no more double-takes, and flipping the card first this way then that way while trying to figure out which way the magnetic stripe should face.

Going one better, Firespec Systems has installed a state-of-the-art biometric system – using fingerprint identification – at the ICTS data centre in the Bremner Building, as part of the project.

In the transition period between the old system and the new, users will be issued with a card that comes with

both a magnetic stripe and the RFID chip, which will be good to go on both sets of readers.

For now, staff and students will generally keep the security profiles they had on the old system. So, should they have and continue to need access rights to more than one building, they'll keep those rights, promises Duncan.

"The basic remit that I've been given is that we are replacing the existing system; we are not significantly changing the methodology or approach to access control," he says.

The installation of the new system should be complete at some time in the second half of the year.

(Morgan.Morris@uct.ac.za)

So how does this affect staff and students?

- First-time students are receiving the new cards on registration, and all cards issued since 1 December 2009 are the new card type (which can be identified by the Impro logo, made up of two little triangles, on the bottom right corner of the face of the card).
- Staff and returning students will be notified when the buildings they frequent are going to be upgraded onto the new system.
- The project manager will notify heads of departments, deans,

directors and the like when their buildings are scheduled for upgrades.

- New cards may be obtained at the Access Control Office in the Leslie Social Science Building, but a temporary card-issue facility will be set up for those housed in large buildings on upper campus, and for buildings on the other campuses. This temporary facility will operate for a few days prior to the upgrade of access control in a specific building.

Email and calendaring set for change

2009 was the year in which GroupWise, as an email solution for UCT, came under tremendous scrutiny.

In March, Information and Communication Technology Services (ICTS) implemented a System and Service Announcements section on its website, and to date more than 170 messages have been posted relating to issues with GroupWise. Toward the end of last year, Novell became actively involved in trying to address some of the ongoing problems we were experiencing; to their credit, many of the issues identified have now been resolved to the extent that no 'System and Service Announcements' relating to GroupWise have been posted since the first week of December.

At the height of the pain we were all experiencing, the University Information and Communication Technology Committee (UICTC) constituted an Email Working Group to make recommendations, among other duties, as to what the long-term solution could be for email at UCT. Remember, however, that GroupWise is more than simply an email system. It is an integrated collaboration and productivity suite providing such functionality as email, messaging, calendaring, etc. Therefore, any long-term solution must cater for all of these aspects of our activities.

Although there is a feeling among many that GroupWise should be summarily replaced, it is important that a careful analysis be undertaken to determine the best way forward. An investigation of this nature is also timely. Technology evolves at a rapid pace and the determining factors that initially made GroupWise an

attractive solution (notably its cross-platform support) may have been superseded as our operations have evolved in an increasingly technologically-interconnected world.

Another factor that may play a role in increasing our options is the fact that by the middle of the year, UCT will have full access to our share of the SEACOM internet bandwidth. Not many of us can really appreciate what this will mean, but if you used the internet during January, you would have experienced the benefit of a 'bit' more (now a total of 80 Mbps) bandwidth that ICTS has added to our service. This is just a drop compared to what we will have access to once we are fully linked into the South African National Research Network (SANReN), and then (via SEACOM) to the rest of the world.

A preliminary investigation revealed that there are three high-level options available to us. Firstly, ICTS could continue to provide UCT's email and calendaring solution. Secondly, UCT could elect to outsource the provision of this solution. Thirdly, UCT could look internationally, and make use of the emergence of 'cloud' computing services.

The internal solution

ICTS currently has a well-developed infrastructure, with the capacity to support our email and calendaring requirements. Just because GroupWise has been having ongoing problems does not necessarily imply that ICTS is not able to provide this service. Indeed, a number of the issues we were experiencing were also being experienced by other GroupWise installations across the world. It

could be that another enterprise email and calendaring solution (such as Microsoft's Exchange, for example) could replace GroupWise on campus, and provide the functionality and stability we all desire.

Outsourcing

One of the significant costs associated with any enterprise-level software is that of the maintenance of the platform that provides the service. Significant time and energy has been invested by ICTS in trying to ensure that UCT has a stable email and calendaring service – at significant cost. A possible solution could be the outsourcing of the back-end systems that provide this service. UCT would enter into a service-level agreement with a commercial provider who would then take on the responsibility of ensuring a specific level of availability at all times. With this solution we could still elect which enterprise solution to use – possibly even GroupWise, should that turn out to be the agreed way forward.

The cloud

An ever increasing array of services is available for use on the internet. Typically, these services are provided by applications that run on computers somewhere else in the world. The point is that it really doesn't matter where these computers are located, as you access and work with them through the internet. Google's Gmail is a classic example of this concept – the application, together with your email and associated storage space, is hosted on a super-computer on the 'cloud', somewhere in cyberspace. Google also has a full office suite that is available in this

way. Not to be outdone by Google, Microsoft also has email accessible in this way, and later this year, Word and Excel will be available 'on the cloud'. In essence, your computer becomes a souped-up dumb terminal

Gartner, the world's leading information technology research and advisory company; and we have taken legal advice relating to potential data privacy and intellectual property (IP) issues.

"Just because GroupWise has been having ongoing problems does not necessarily imply that ICTS is not able to provide this service. Indeed, a number of the issues we were experiencing were also being experienced by other GroupWise installations across the world."

that you use to operate 'your' programs remotely. A clear advantage of this scenario is that your data and services are available anywhere you can log onto the internet – and through whichever device you elect to use. Both Google and Microsoft now have fully comprehensive solutions for academic institutions such as ours.

Each of these options has strengths and weaknesses associated with them. For example, having a professional company take over email and calendaring from ICTS through an outsourcing agreement will be tremendously costly, while moving to the cloud raises data security concerns. The Email Working Group is drawing on a number of sources in trying to determine the best way forward. One of our team recently visited a number of US universities that have had to make similar decisions; we have engaged extensively with experts from

At our most recent meeting in January, it became clear that moving our email and calendaring to the cloud has a number of very attractive benefits. In order to find out more about the practicalities associated with this course of action, we will shortly be holding meetings with representatives from both Microsoft and Google, as well as with other local academic institutions who have recently moved their student email to the cloud.

At the same time, we would welcome comment from the UCT community on the future of email and calendaring at UCT. To this end, we will be engaging with the academics' and employees' unions, the Students' Representative Council, and faculties via their faculty-based ICT Committees. We also invite you to contact us directly on icts-feedback@uct.ac.za.

– Assoc Prof Brandon Collier-Reed, director: Centre for Research in Engineering Education. **MR**

Half-century milestone for the Fitztute

UCT's prestigious Percy FitzPatrick Institute of African Ornithology celebrates its 50th birthday

The year 1960 heralded a pivotal decade, marked by counterculturalism and the Cold War. John F Kennedy was elected US president after a narrow contest against Richard Nixon, Soviet Sputnik 5 launched two dogs into space, and the first oral contraceptives were made available. It was an interesting global climate in which to launch UCT's Percy FitzPatrick Institute of African Ornithology.

Five decades ago phrases such as 'global warming' and 'mass extinctions' were not part of the layman's lexicon. A brief 50 years later, both phrases have become watch points for massive ecological changes, harbingers of poverty, disease and mass extinctions, all of which highlight the institute's critical mitigating role in conservation research and capacity-building.

The institute's name carries its own story, borrowed from Sir Percy FitzPatrick – author of another African classic, *Jock of the Bushveld* – by the institute's creator, Fitzpatrick's granddaughter, the late Cecily Niven.

The sole ornithological research institute in the Southern Hemisphere, the 'Fitztute', housed in the Department of Zoology, is one of only a handful of ornithological research institutes in the world. Its record of excellence in research, postgraduate studies and public awareness was endorsed in 2004 when the institute was awarded a DST/NRF Centre of Excellence mantle as a Centre of Excellence in Birds as Keys to Biodiversity Conservation.

Kicking off half-century-status celebrations, the institute has invited Time Magazine Global Hero of the



The institute's protection programmes for rare and threatened birds in Africa include a project on the conservation biology of Ludwig's Bustard (*Neotis ludwigi*). This bird is near-endemic to Southern Africa, and thought to be in decline because of mortality caused by collisions with overhead power lines. These birds are particularly susceptible to collision because they are large and heavy, and lack manoeuvrability.

Environment Sir Norman Myers to deliver the Vice-Chancellor's Open Lecture on 10 February, titled *Mass Extinction of Species: Why we should care and what we can do about it*.

Sir Norman, a Fellow of the 21st Century School, Green College and

the Said Business School, Oxford University, also devoted a couple of weeks to teaching MSc conservation biology students at the Fitztute.

The Fitztute's director, Professor Phil Hockey, said: "Over the past 50 years the institute's proud record of research, teaching and public awareness of science has been cemented by hard work and strategic planning.

"While a 50th anniversary is a time to reflect and celebrate, it's also a time to look to the future and plan how we can raise our achievements to even higher levels.

"Securing a sustainable future in the face of escalating global change will require innovative approaches to conserving biodiversity."

During 2010 the Fitztute is planning activities that will increase its public profile and consolidate its financial security.

Fund-raising activities will also

Milestone years:

- **1989** - ornithology is identified as the most internationally competitive scientific discipline in South Africa, ranking third in the world.
- **1992** - the institute introduced a taught MSc course in conservation biology, which has graduated over 200 students from all over the world. Some 85% of its graduates are now employed in the field of conservation.

- **2006** – creation of the Pola Pasvolosky Chair in Conservation Biology, made possible by a generous private endowment left to the institute. The incumbent is Professor Graeme Cumming.

- **2008** - research in conservation science at UCT is identified as the most internationally significant of any Southern Hemisphere university, ranking equal with the fourth-rated university in North America.

underpin the establishment of a bursary fund for African students, to further the continent's ability to conserve its biodiversity.

It also helps that the United Nations has declared 2010 the International Year of Biodiversity.

These celebrations are being led by the Secretariat of the Convention on Biological Diversity which, through its partner, Countdown 2010, is mobilising hundreds of key organisations to help conserve the world's biodiversity. ^{MP}



First class: Conservation Biology Master's student Gina Louw is the 2010 recipient of the Umhlanga Rotary Conservation Bursary. She was photographed with Prof Phil Hockey, director of the Percy FitzPatrick Institute of African Ornithology. Louw will present the achievements of the course to the Rotary Club of Umhlanga during the first quarter of 2011. "In light of all the threats that our continent faces, it would be my ultimate future priority to know that I am participating in making a difference," she said at the presentation.



EDUCATION NEWS FROM AFRICA AND THE WORLD

(Sources: Independent Online, Reuters, Times Higher Education, Daily News, Cape Argus, The Times, Sowetan, BBC News, Arab News, Mail Online, University World News, AllAfrica, Chronicle of Higher Education.)

Secretary of State **HILLARY RODHAM CLINTON** has reversed the Bush administration's decisions to bar two prominent foreign Muslim scholars, Adam Habib, a South African political commentator, and Tariq Ramadan, a European scholar of Islam, from entry into the US.

Vice-chancellors could be ousted by the funding council under new proposals at the **LONDON METROPOLITAN UNIVERSITY**. The plans follow the recent stand-off between funding chiefs and the university, which led to the claw-back of tens of millions of pounds from the institution.

Some male lecturers in **GHANA AND TANZANIA** "consider it their

right to demand sex for grades", researchers at the University of Sussex have found. Louise Morley and Kattie Lussier wrote their study after encountering widespread reports of sexual harassment suffered by female students in the two countries' higher education systems.

CHINA AND OTHER ASIAN countries are responding to the global recession with massive public investment in higher education while Western nations cut university budgets, an international conference has heard. Among the speeches at the World Universities Forum in Davos, Switzerland, were two that highlighted contrasting government and public attitudes to higher education in China and the US.

Rubber bullets were fired at students at the **DURBAN UNIVERSITY OF TECHNOLOGY** after a protest over fee hikes led to a violent clash between students and security. Three people were injured. Registration is back to normal after striking students decided to suspend their protest action.

More of **BRITAIN'S** poor are attending university than there were in 2004, but the wealthiest remain more likely to win a spot where space is limited. Demand for varsity spaces among middle-income earners has been hard hit by increased fees.

Dr Khaled Al-Anqari, the minister of **HIGHER EDUCATION IN SAUDI ARABIA**, has opened

the International Exhibition for Higher Education. Over 300 institutes are represented in this first-time event, hoping to attract Saudi students. Participating countries include the UK, the US, Canada, India, South Africa, Poland and Australia.

THE CARNEGIE CORPORATION OF NEW YORK has announced that it will commit US\$30 million over the next three years to a new higher education in Africa strategy that will prioritise strengthening the next generation of academics and university leaders. The foundation has spent more than US\$100 million supporting higher education in Africa in the past decade.

A day in a life of the UCT Web Editor

Web editor Shumi Chimombe is responsible for the editorial and content management of UCT's corporate website, as well as for the strategic planning and development of the website as a marketing tool.

What is the name of your unit and who works in it?

I am part of the Online Communications Unit in the Communication and Marketing Department. Rethea Deetlefs and her team are the technical architects and constructors of the corporate website, and I am the interior decorator, making sure that the content is enriched, relevant and interactive. I also work very closely with the marketing and communications manager, Murray Steyn, and the Publications and Information unit.

What do you do on a day-to-day basis?

I publish the daily news (in html), which is produced by the newsroom, on the website. I also monitor the content on the corporate website to ensure



that it is up-to-date. If it isn't, I either update the information myself or I chase after the content managers of the UCT departments to remind them to update their sections. I regularly put together photo-albums and podcasts. In terms of web marketing, I identify appropriate external websites on which we can advertise the university,

and I produce the creative content. As of this year, I am also driving the university's overall social media communications strategy.

Tell us more about the social media strategy

There is a world-wide trend among universities to use social media to engage directly with their constituents and with the community. There are a lot of active UCT groups on social media platforms like Facebook which are run mostly by students and alumni. But we realised that UCT didn't have an official corporate presence that can connect with people and keep them informed on the latest campus news and developments. Not everyone consciously sets out to go to the website unless they are looking for specific information, but we can go into their social media spaces and lure them onto our website. There is a popular term in social media circles that says "fish where the fish are." So we are busy establishing an integrated social media presence that includes the

corporate website, Facebook, Flickr (a photo-sharing site), and for the future, we are considering Twitter (a micro-blogging broadcast site), Mxit, iTunes and YouTube. It will be a gradual roll-out process as it will depend on the availability of time and resources. All of these channels will serve to communicate UCT's vision and key messages such as research, teaching and learning, social responsiveness, transformation, student leadership and campus life. We have already established an official Facebook fan page (which you can access from the corporate website homepage) and a Flickr page with a variety of photo albums.

What do you enjoy the most about your work?

It's a very creative and varied job in which I constantly have to think up new ideas. It's also interesting keeping up to date with the latest web trends and seeing how we can integrate those trends into our web communications and marketing. I'm also very excited

about our foray into the social media universe.

What are the challenges of your job?

There is only one of me doing a variety of tasks, therefore some careful time management is vital. The Online Communications team is extremely helpful in giving technical assistance and maintaining website content when I am unavailable. It's also a struggle to convince content managers to update their website sections. It's really painful to stumble upon a web page that is scarily out of date.

What is the weirdest thing you have encountered?

The fact that in this day and age, people still don't consider the website to be a vital aspect of their communications. The website is the window through which the world can learn about UCT and its work, and so it's really strange that it is not considered important enough to be given the priority that it deserves.



LETTER

Dear Editor

There has been a lot of comment about dissatisfaction with the UCT email system; however, little seems to have been said about the UCT telephone messaging system, which is also completely unsatisfactory.

My gripes include:

- The system programmer was unable to get the counting right: it always announces the wrong number of new messages.
- There are numerous unintelligible options presented, instead of the few well-used ones someone like me needs.
- The numbers chosen for various response options are completely random and illogical; there is no underlying systematic use of these numbers.

- When reviewing messages one gets in a dead end; it is not possible to save a message and then go on to listen to the next one, so you can't review all the saved messages.

- Many of the options don't work, for example a "reply to this message" option always bombs out.
- When reviewing old messages after being told there are many waiting there for review, you are told "this message is too old and has been deleted" followed by a lot of meaningless stuff. You are then offered the option of deleting a message that has already been deleted.

Who is in charge? Surely UCT deserves something better?

George Ellis
Maths, UCT

New faces to represent UCT alumni



There were a few new developments when alumni and others gathered at the joint annual general meetings of UCT Convocation and the UCT Alumni Association, hosted at UCT during the December 2009 graduation week. Notably, the Alumni Association approved the renaming of its executive committee, aka the Alumni Management Committee, to the Alumni Advisory Board, a name more in keeping with its role. "We don't manage anything; we

advise," observed chairperson Dr Stuart Saunders. In addition, alumni Christopher Campbell, Lionel Harper, Mandy Sauls, Prof Jennifer Thomson and Paki Zandile – plus existing members Sylvia Hammond and Mutle Mogase – were elected to the advisory board. In picture are (from left) Dr Jim McNamara, executive director of the Development and Alumni Department, with Sauls, Thomson, Zandile, Saunders, Harper and Campbell. **MP**

Ralph Lawrence: 1920-2009

Professor Ralph Lawrence, who in 1945 was one of the first three black students to graduate with a medical degree from UCT, has died.

Lawrence, born in Durban in 1920, died on 17 December 2009 after a long career in forensic medicine. As one of the first black doctors to graduate from UCT, he worked actively for an end to racism in medicine, even after he left South Africa in 1948 to pursue postgraduate studies, driven overseas by the racism of the new apartheid government.

He matriculated in 1938 and was accepted for medical studies in the UK in 1939, but World War II broke out and scuppered his plans. Instead, he worked as a bricklayer's assistant and in an advertising agency before applying and being accepted to study medicine at UCT in 1940.

Life in Cape Town and UCT was full of trials. He wasn't allowed to stay in a university residence, so he moved into a District Six hotel where "conditions were basic and the food was poor". When he pointed this out, he was asked to leave and had to find accommodation with an Indian family.

At UCT, he wasn't even sure if he would be allowed to complete his clinical studies after the initial pre-clinical programme. After Lawrence and others petitioned UCT, they were allowed to register for the clinical years, but on condition that they would not enter 'European' wards or be present at any examination or clinic where white patients were treated.

On 13 May 1944, Lawrence was suspended from classes pending a disciplinary hearing for being present at clinics where white patients were present, in violation of the conditions of his registration. He was acquitted on a technicality, as he had not been formally notified of the race-based conditions of his registration.

In September 1944, Lawrence became the first black student to serve on UCT's Students' Representative Council (SRC). Several attempts were made to remove him from the SRC,



Setting things right: In 2002, Prof Ralph Lawrence (right) returned to UCT to sign the Faculty of Health Sciences' Charter, which committed it to reconciliation. With Lawrence is Prof Ralph Kirsch.

however, and members even walked out of the annual SRC dinner because of his presence. He was also barred from the official SRC photograph in case the Chancellor, Jan Smuts, was offended by the presence of a black student.

In a speech made at the end of his term of office on the SRC, Lawrence called on students to take a firm stand on democracy, and to fight for a better South Africa.

In 1945, Lawrence, Cassim Saib and Maramoothoo Samy-Padiachy became the first black students to graduate from UCT with medical degrees.

In September 1948, Lawrence left South Africa to further his studies in the UK. There he married Bronwen Arthur in 1950 and the couple had three sons.

Lawrence served as the principal forensic physician to the Derbyshire Constabulary from 1953 to 1998. As a member of the British Panel of Expert Witnesses he continued to conduct forensic examinations well into his 80s, remaining intellectually active virtually until his death. In addition, he served on the council of the British Medical Association for many years.

Lawrence was a Foundation Fellow of the Faculty of Forensic & Legal Medicine with the Royal College of Physicians, president of the Associa-

tion of Police Surgeons from 1993 to 1994, and an internationally renowned ambassador and champion of clinical forensic medicine. He was also made an Officer of the British Empire.

His 2006 autobiography, *A Fire in His Hand*, included sharp insights into the history of social medicine in UK.

In May 2002, Lawrence returned to UCT to sign a Faculty Charter highlighting non-discrimination and equality as part of the Faculty of Health Sciences' commitment to reconciliation. He was appointed an honorary visiting professor to the faculty in 2003.

"The life and story of Professor Ralph Lawrence – and that of many other students like him – is a chronicle of how UCT shamefully failed so many of our students," said vice-chancellor, Dr Max Price.

"But as South Africans, we can take pride in the achievements of Professor Lawrence and the many black graduates who persevered and excelled under those uncharitable conditions. Their legacy is one of courage and determination in the face of adversity."

(This obituary is extracted from a version penned by UCT's Associate Professor Gonda Perez and Professor Leslie London, and Lawrence's son Hugh, and includes notes from other sources.) **MP**

EVENTS

Department Of Medicine 4pm

Forum Roster: Venue: Lecture Theatre 2 (Upper), New Groote Schuur Hospital 11 February Prof Paolo Raggi (Renal Unit Visitor) – (“Soft bones – hard arteries”) 18 February 90th Anniversary Lectures: Professors Solomon Benatae, Stuart Saunders and Bongani Mayosi will be giving lectures on this day: Prof Benatar: Title: “The Past, Present and Future of the Dept. of Medicine: Personal Perspective” Prof Saunders: Title: “Some Observations on the Past, Present and Future on the Occasion of the 90th Birthday of the Dept. of Medicine, University of Cape Town” Prof Mayosi: (Title to be advised.) 25 February Dr Anna Deumert – “It would be nice if they could give us more language” – Serving South Africa’s Multilingual patient Base”

VACANT POSTS

EXECUTIVE AND ACADEMIC POSTS:

Professor/Associate Professor & Head: Gastroenterology, Faculty of Health Sciences; closing date: 15 February 2010

Lecturer/Senior Lecturer: Sedimentology, Faculty of Science; closing date: 15 March 2010

Director: Legal Services & Secretariat; closing date: 19 February 2010

RESEARCH, PROFESSIONAL, ADMINISTRATIVE AND SUPPORT POSTS (PASS)

Senior Secretary: Obstetrics & Gynaecology, Faculty of Health Sciences; closing date: 8 February 2010

HR Administrative Assistant: Faculty of Health Sciences; closing date: 9 February 2010

Writing Development

Co-ordinator: HR Development; closing date: 9 February 2010

Data Administrator: IIDMM, SATVI, Faculty of Health Sciences; closing date: 12 February 2010

Prospect Officer: Development & Alumni; closing date: 12 February 2010

Project Manager: Maths & Science Education Project, Faculty of Humanities; closing date: 12 February 2010

Quality Control Officer (2 posts): SATVI, Faculty of Health Sciences; closing date: 15 February 2010

Laboratory Assistant: Centre for Minerals Research, Chemical Engineering; closing date: 27 February 2010

POSTS FOR UCT STAFF ONLY:

All UCT vacancies can be viewed

at: <http://www.uct.ac.za>, Click on “Vacancies”.

PROPERTY

Mowbray: Easy walking distance of UCT, secure, furnished, 3 bedroom, 2 bathroom house for short and medium lets. R11000 per month. Contact Pauline Alexander 0784199482

Upper Claremont: Close to Cavendish. Partially furnished unit, 2 bedrms, 2 bathrms, garage. Suitable for couple with small/no children. R7000 pm incl VAT and Elect. Avail from 1 Feb 2010. Contact: Jacqui 0216711281 jacqui@visionplan.co.za or Nisa 0834503252.

Rondebosch: 1 Bedrm, fully furnished garden flat avail for short term/ holiday rental. Longer leases may be considered. Close to Main rd shopping district, and transport, 1 min walk from UCT Shuttle. R500 per night. Sleeps 2 comfortably. Contact Shaheed 0724425289, stayob@gmail.com

Mowbray: Spacious 3 bedroomed house to rent/ share. Secure, off-street parking, garden. Suit staff member or postgraduate students. R7500 pm. Contact: Jan Glazewski 0216503075 or 0827746039.

Zandvlei: Quiet location near cul-de-sac, vlei and Lakeside station, about 2km from Muizenberg beach. Self-contained sep entrance, furnished, secure off-street parking. R3000pm incl water and elect. Will suit postgraduate or staff. Contact: 0217887643 or larry@webafrica.org.za

Kalk Bay: Charming Cottage in the heart of quaint fishing village on the southern outskirts of Cape Town. Well-equipped open-plan living area, 1 bedrm, 1 study, 2 patios. Secluded and secure, mountain view. Avail 6 to 9 months -1 April to Dec 2010. Suitable visiting academic or postgraduate. Contact: 0217884676 or 0724805857.

Kalk Bay: Full equipped home with garden and patio overlooking harbour. Maximum 2 adults. Rental R4500pm. Avail from 24 April - 9 October (or part thereof). Contact: 0217888165.

Rondebosch: 2 Bedrms, 2 bathrms, tastefully furnished home of academics. Peaceful garden, secure, no street frontage. Avail April to Dec. R7000pm or higher for shorter term. Contact: 0216856976 (evenings) or kmoodley@interchange.ubc.ca

Rondebosch: Old Cape Farmhouse wotj self-contained, furnished apartments available. DSTV & broadband, fireplace, beauty salon, UCT Shuttle on doorstep. Weekly & short stay rates. Contact: 0216851747 www.ivydene.homestead.com

FOR SALE

Curtains: 3 Sets, lined and excellent quality. 1 Emerald green pattern set, 2 plain Agua green set. All will fit std lounge/beroom window. R150 per set. Contact: Sandy 0832835771 sandy.hill2uct.ac.za

Furniture: Fridge, microwave, desks, etc R3000 the lot. Contact: 0723420755.

Car: Honda Ballade 1997, White, in excellent condition with RWC. One owner, aircon and power steering - R33000. Contact: Carla 0214066862

GENERAL

Eagle Transcription & Translation Services, Wynberg, Cape Town:

Transcription of digital voice files, audio recordings, tapes, cd’s, flashsticks on MS-Word: interviews, research, theses, etc. Guaranteed, strictly confidential. Contact: 0217611866 or 0848129386.

Clinical Psychologist: Close to UCT (Main Rd entrance opposite Baxter Theatre). Adults, adolescents, children, couples, families. Contact: Clint Steenveld 0833333327 or 0216852612 or clintsteenveld@absamail.co.za or website: <http://clintsteenveldpsychologist.yolasite.com/>

Accommodation: University Professor seeks home to rent near UCT or in town for June and July 2010. Possible swap for NYC apartment. Contact: jflavin@fordham.edu or jeanneflavin@uct.ac.za

Tortoiseshell Cat: Four years old, looking for a new home. She is sterilised, has striking colouring and is very affectionate. She was rescued as a kitten and has grown up with us. Due to increasing allergy complications we are no longer able to keep her. Contact: Melanie 0214066685 or Melanie.Jackson@uct.ac.za

The Lady Bus: Corporate and Leisure Transport. Contact: Vanessa 0829255828 or Felicity 0845115992 or email: feva@telkomsa.net.

The Lady Bus provides a safe, reliable shuttle service in the Southern Suburbs. Connecting the Business and Leisure World. Contact: Vanessa 0829255828.

Accommodation: Urgently required to rent as from 01 March 2010 - Observatory, Mowbray, Rondebosch area. To apy R2500pm. Contact: Byron Mitchell 0767223383.

Adoption Support Group: The group is aimed at adoptive parents; those who are considering adoption or those

who are in the process of adopting a child, and explores issues raised by adoption. Contact: Jean Luyt ct.adoption.support@gmail.com

“Transcribing: Accurate and efficient transcribing tailored to your needs: qualitative research, focus groups, conferences, etc. Work not outsourced, confidentiality guaranteed. References on request. Carin 021 4659904/083 6822245 carintranscribing@webafrica.org.za “

Postgraduate Support: Writing, computer, presentation skills, editing, life & career coaching, Coaching Circles. Individuals & Depts. Exp Academic & Coach. Dr Gudrun Oberprieler. Contact: gudrun.oberprieler@gmail.com, 0822599530.

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PROGRAMME FOR ENHANCEMENT OF RESEARCH CAPACITY (PERC)

Call for grant applications in the African Research Project on Knowledge Production

In 2008 the University launched an innovative, university-wide programme to promote research capacity, as part of a Carnegie-funded project to further institutional transformation. Under the banner *Programme for Enhancement of Research Capacity (PERC)*, one of the aims is to stimulate research that will produce new knowledge that is pertinent to the university's position in South Africa, the continent, and the world. Four donor-funded grants of R150 000 each will be made in 2010.

All academic staff are eligible. Applicants will need to demonstrate that their research contributes to this knowledge project (meta-project), within their fields, in terms of the points outlined below:

How is knowledge produced within a broad African, Diasporic and local South African context?

- The purpose of these grants is to stimulate the construction of *new knowledge paradigms*, steeped in theory and practice.
- The grants will support research that contributes towards assisting in *shifting the lenses from Eurocentric to African models of scholarship*, while recognising that both African and European experiences are multiple and mixed.
- Research into *the nature of knowledge* itself, therefore, will be supported and open to many fields within the university.
- Applicants need to demonstrate that their research contributes to this *epistemological project*.
- Applicants should be engaging in *collaborative, cross disciplinary research*, which takes advantage of our location in Africa
- Successful applicants must produce *two articles* in accredited journals (or the equivalent).
- They should demonstrate the *participation of postgraduate students/ post doctoral fellows* in their research project.
- They should run *at least two workshops* in the research office open to participants across the campus.
- It is important that the composition of research teams reflects demographic diversity.
- As much supporting evidence as possible needs to be supplied.

Prior to application, expressions of interest should be directed to Professor Robert Morrell (robert.morrell@uct.ac.za with a copy to roshan.sunday@uct.ac.za). Final applications should reach Roshan Sunday (roshan.sunday@uct.ac.za) electronically on or by 15 March 2010.

Second-best of starts for UCT

Stellenbosch University's Maties may be setting the pace in the FNB Varsity Cup following their 68-20 thumping of the Nelson Mandela Metropolitan University Madibas on match day one on 1 February, but UCT's 30-all draw against Free State University's Shimlas was the Ikey Tigers' best start yet in the tournament.

Having lost their two previous opening matches, the Ikey Tigers would have been keen to get their 2010 campaign off to a better start. They almost didn't, earning a two-point draw only thanks to an injury-time penalty by Doug Mallett, son of former Springbok coach Nick Mallett.

To their credit, however, the Ikey



Tight spot: UCT flanker Yaya Hartzenberg finds himself surrounded by Shimlas players.

Tigers showed some fighting spirit to rally twice in the match, first after trailing 13-25, and then having to make up a 20-30 deficit. Mallett was something of a UCT hero on the day, converting two tries and booting over that match-saving penalty after coming on late in the second half as a replacement flyhalf for Matthew Rosslee.

The Ikeys were said to be their own worst enemies on the day, gifting Shimlas a brace of penalties and heels against the head.

Marcel Brache, Sean van Tonder and Marcello Sampson touched down for UCT, while Rosslee contributed one conversion and two penalties. Shimlas also scored three tries.

(Morgan.Morris@uct.ac.za)



RAG mag: Students Bibette Du Toit (left) and Faith Raubenheimer selling SAX Appeal.

Squash tournament honours young sports hero



Hero: Keith Grainger will be honoured at the upcoming UCT open squash tournament.

UCT will remember the late Keith Grainger, an up-and-coming young squash player who succumbed to cancer in 2001, when it hosts the Keith Grainger UCT Open from 26 to 28 February.

Grainger's sister Natalie, current world number five and former world number one, has confirmed that she will travel from the US, where she's based, to take part in the competition. Natalie, who is the president of the Women's International Squash Players Association, will be joined in Cape Town by parents Jean and Chris, who still play competitive squash for the Gauteng master's teams.

"We hope that Keith's story of courage in adversity - especially through squash - will be a legacy to help others, said mother Jean.

Keith Grainger, an under-13 national school champion, was a

member of the UCT squash club between 1999 and 2001. He was diagnosed with bone cancer in the knee during his matric year, and lost his leg. Despite this, he became an active member of the UCT club, in more ways than one - he could often be found hitting balls with beginners, he served as manager for the club's tour to the US in 2000, and he even played a couple of matches.

He died in September 2001, and was posthumously awarded the UCT Chairperson's Award for sport a month later.

Entries (which have been pouring in) for the Keith Grainger UCT Open close at 12h00 on Friday 19 February. It's expected that some of the top players in Cape Town will enter, but the event is open to all.

Entries may be emailed to kerr.rogers@uct.ac.za.

(Morgan.Morris@uct.ac.za)

Students blitz city with pure SAX Appeal

UCT students beat the early bird and were out on the streets as early as 05h00 on 4 February, dressed as outrageously as possible to flog the latest issue of SAX Appeal to amused motorists.

It was all to benefit RAG's primary beneficiary, SHAWCO, and their health and education support in many of the city's marginalised communities.

Remembering the controversy that dogged last year's edition - it was pulled from Pick 'n Pay shelves and featured on M-Net's Carte Blanche because of "gratuitously offensive" material directed at Christians - this year's issue has been looked over by an editorial advisory committee, set up to review the publication.

Featuring a photograph of a

gagged student on the cover, the 2010 mag's theme is The SAX Offender, and students dressed appropriately (or is that inappropriately?) for the occasion.

Benefactors came in many forms: as well as support from regular media sponsor Good Hope FM, who helped create a buzz around the event, the long list of sponsors include companies as diverse as Pick 'n Pay and Elite Taxis.

"It feels good to be part of this project, the vibe is great," said Mark Jennings, a business science student who enjoys selling the magazine enough to be doing it for the fourth consecutive year.

"But you have to be enthusiastic to get a good response. ^{MP}

ICTS offers a variety of training courses ranging from Microsoft products to Web publishing and PhotoShop



ICTS's professional and qualified trainers provide relevant, practical computer training courses to UCT staff and postgraduate students. Our reasonably priced training courses include a comprehensive reference manual and exercise CD. The ICTS Training room is situated in Room 102.1, Level 1, in the Wilfred and Jules Kramer Law building, Middle Campus.

Courses available in February 2010

- ACCESS**
Level 1: 8 - 12 Feb (am)
- WORD**
Level 1: 16 - 19 Feb (am)
Level 2: 23 - 26 Feb (pm)
- EXCEL**
Level 1: 2 - 5 Feb (am)
Level 2: 16 - 19 Feb (pm)
- GROUPWISE**
Level 1: 3 - 4 Feb (pm)
Level 2: 23 Feb (pm)

Courses available in March 2010

- WORD**
Level 3: 2 - 5 March (am)
Level 1: 16 - 19 March (am)
- EXCEL**
Level 3: 2 - 5 March (pm)
Level 1: 23 - 26 March (am)
- PROJECT**
Level 2: 8 - 12 March (am)
- COMPUTING 101**
Level 1: 8 - 12 March (pm)
- GROUPWISE**
Level 1: 23 - 24 March (pm)
Level 2: 29 March (am)
- ACCESS**
Level 2: 15 - 19 March (am)
- PUBLISHER**
Level 1: 30 March - 1 April (pm)

Courses available in April 2010

- POWERPOINT**
Level 1: 6 - 8 April (am)
- GROUPWISE**
Level 1: 19 - 20 April (am)
Level 2: 9 April (am)
- PHOTOSHOP**
Level 1: 6 - 9 April (pm)
- EXCEL**
Level 2: 13 - 16 April (am)
- WORD**
Level 2: 13 - 16 April (pm)
- WEB PUBLISHING**
Level 1: 21 - 23 April (pm)

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