



## Department of Student Affairs Student Wellness Service

28 Rhodes Avenue, Mowbray  
University of Cape Town  
Private Bag  
Rondebosch, 7701  
Telephone: (021) 650 1017/ 1020 Fax: (021) 689 7561  
[www.uct.ac.za/students/health/wellness/clinical/](http://www.uct.ac.za/students/health/wellness/clinical/)

14 February 2022

### Ivan Toms Building and Student Wellness Service Main Clinic (SWS) temporarily closed

Students and staff are reminded that the Ivan Toms Building precinct, which houses the SWS Main Clinic, is still closed due to construction work from 11 October 2021 to 31 March 2022.

#### Medical services

Limited medical services are currently provided at the **Upper Campus Clinic** in the **Steve Biko Students Union Building**. Operational hours are from 09:00 to 16:30 on weekdays, Mondays to Friday. SWS Clinics are closed on weekends. It is important to note that this is not a walk-in service and that all consultations must be pre-booked online. SWS Clinics are closed on weekends.

Student access to the SWS Clinic services will be required to follow all the COVID-19 measures, complete an assessment on the UCT COVID-19 app and make a booking online.

**Medical bookings** must be made [online](#).

Students can call and obtain nursing advice on the triage line on 021 650 5620 during business hours 08h30 - 16h30

Regarding **pharmacy services**, the student must book the collection of repeat medication [online](#). Regarding pharmacy services, the student must book the collection of repeat medication [online](#). This service option is only available for students who have a valid prescription from an SWS Clinician.

#### Sports Centre clinic

Limited walk-in services provided by a Professional Nurse: Screening for HIV, Sexually Transmitted Infections (STI), hypertension, diabetes mellitus, pregnancy testing. Referral to the Upper Campus clinic (Steve Biko Students Union Building) Operational hours: 09:00 to 15:30. Students with a red or amber UCT Health check app result must book an appointment online and not be seen at the Sports centre clinic.

#### Covid -19 related queries contact:

Vaccine Questions: [vaccinate.students@uct.ac.za](mailto:vaccinate.students@uct.ac.za)

UCT Covid line: 021 6501271

National hotline: 0800029999

Provincial hotline: 021 928 4102

#### Other Services:

**Counselling services** are available and can be booked [online](#).

**Peer Counsellors** Email: [sws@uct.ac.za](mailto:sws@uct.ac.za)

Students can have immediate access to a counsellor through the [SWS ICAS App](#). Or contact **ICAS** on 0800872676

The SWS's 24-hour telephonic counselling services are available even during weekends and after hours:

- UCT Careline: call 0800 24 25 26 or text 31393
- Higher Health Counselling: 0800 36 36 36
- ER24 UCT collaboration line: 010 205 3010.



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Please refer to alternative resources for additional services.

- **UCT Campus Protection Services:** Woolsack Road, Rosebank; 021 650 2222
- **Groote Schuur Hospital:** Main Road, Observatory; 021 404 5208 (C22–C23)
- **Kingsbury Hospital ER:** Wilderness Road, Claremont; 021 670 4333
- **Rondebosch Medical Centre:** Klipfontein Road, Rondebosch; 021 685 8706
- **Vincent Pallotti Hospital:** Alexandra Road, Pinelands; 021 506 5001
- **Kenilworth Clinic:** 32 Main Road, Kenilworth; 021 763 4500, 087 098 0452

In an emergency, please immediately notify Campus Security 021 650 2222, who would then contact the Emergency Medical Services (EMS).

SWS apologises for any inconvenience caused during the period. Any further queries can be forwarded to the SWS Practice Manager, Mr Alan Florence on [sws.practicemanager@uct.ac.za](mailto:sws.practicemanager@uct.ac.za)